



MSI LIVE



Accident Investigation

2 hours - This course leads the student through the 3-step process of 1) collecting good information of the incident, 2) identifying the root cause and contributing factors, and 3) creating an action plan to incorporate what was learned from the investigation.

Recommended upon initial assignment This course is strongly recommended for persons involved with incident investigation and analysis, including supervisors, managers and safety coordinators, accident review committee members, and those in safety leadership roles.

Continuing Educational Approvals:
CPWM - 2.0 Management CEU Credits
Water/Wastewater - 1.5 Safety TCH

Active Shooter & Hostile Events – Critical Considerations for Organizational Leaders

2 hours - This training provides participants with essential insights, practical resources, and actionable strategies to support organizational leaders in developing comprehensive plans to mitigate workplace violence and life-threatening incidents, including active shooter events. Recognized as a serious occupational hazard, workplace violence mitigation requires proactive preparation. In alignment with OSHA and PEOSH guidelines, this course emphasizes the importance of a holistic approach—moving beyond reactive measures to foster a culture of wellness, safety, and preparedness. Attendees will explore the significance of clear policy frameworks, establishing a culture of wellness, and the responsibility of key organization stakeholders in maintaining a secure work environment.

Recommended upon initial assignment This course is designed for Mayors, Business Administrators, Elected Officials, Chiefs of Police, Human Resource Managers, and other key organizational stakeholders with the authority to implement policy and establish strategic priorities.

Continuing Educational Approvals:
CMFO/CCFO - 1.5 Office Management /Ancillary Subjects CEU Credits
CTC - 1.5 General/Secondary CEU Credits
CPWM - 1.5 Management CEU Credits
RMC - 1.5 Professional Development CEU Credits
QPA - 1.5 Office Admin/General Duties CEU Credits

Asbestos Awareness

2 hours - EPA regulations require Asbestos Awareness training for maintenance and custodial staff involved in cleaning and maintenance tasks where asbestos containing materials (ACM) may be accidentally disturbed. The course covers background information on asbestos, health effects of asbestos, worker protection programs, common locations of ACM in a building, recognition of ACM damage and deterioration, and overview of an Operation & Maintenance (O&M) program for a building.

Required upon initial assignment and annual refresher training for employees and supervisors who perform housekeeping or maintenance in areas which may have asbestos containing materials (ACM) or presumed asbestos containing materials (PACM).

Continuing Education Approvals:
 CPWM - 2.0 Technical CEU Credits
 RMC - 2.0 Professional Development CEU Credits
 Water/Wastewater - 2.0 Safety TCH

Back Safety/ Material Handling

1 hour - This course reviews the structure of the spine and common back injury mechanisms. Students will be given the opportunity to discuss common manual labor tasks and best practices to minimize stress on the body.

Recommended upon initial assignment and refresher training as needed for employees and supervisors who are involved in manual material handling.

Continuing Education Approvals:
 Water/Wastewater - 1.0 Safety TCH
 CPWM - 1.0 Technical CEU Credit

Bloodborne Pathogens

1 hour - This course reviews the requirements of OSHA's Bloodborne Pathogen Standard and common applications for tasks performed by public employees.

Course requires follow up action by employers. Employers must explain safeguards specific for the employees' workplaces in order to complete annual training.

Required upon initial assignment and annual refresher training for those employees who come into contact with blood or bodily fluids. This typically includes staff that collects trash, clean restrooms, handles raw sewage, and must perform first aid as part of their job duties.

Continuing Education Approvals:
 CPWM - 1.0 Government CEU Credits
 RMC - 1.0 Professional Development
 Water/Wastewater - 1.0 Safety TCH

Bloodborne Pathogens & Hazard Communication/ RTK for Fire & EMS Agencies

2 hours - This course is designed to fit the typical drill night. The course reviews the requirements of OSHA's Bloodborne Pathogen and Hazard Communication Standards and New Jersey's Right to Know as they apply specifically to the fire service.

Required upon initial assignment and annual refresher training.

Career Survival for Managers, Business Administrators, & Assistants

2 hours - Chief Administrative Officers are essential to the orderly, day to day operation and management of local governments in New Jersey. Administrators and Managers are challenged daily in managing their time, addressing to the needs of each department, responding to residents, and working with and for elected officials. It is essential for administrators to develop skill sets that enable them to survive in what can be a politically charged atmosphere.

Recommended for Municipal or County Managers and Administrators, Assistant Managers/Business Administrators, and Department Heads who aspire to the position as a Chief Administrative Officer.

Continuing Education Approvals:
 CMFO/CCFO - 2.0 Office Management /Ancillary Subjects CEU Credits
 CTC - 2.0 General/Secondary CEU Credits
 CPWM - 2.0 Management CEU Credits
 RMC - 2.0 Professional Development CEU Credits
 QPA - 2.0 Office Admin/General Duties CEU Credits
 Water/Wastewater - 1.5 Technical TCH

CDL: Drivers' Safety Regulations

2 hours - The Federal Motor Carrier Safety Act requires employers to train Commercial Driver's License holders on the regulations concerning drug and alcohol testing, driver and vehicle disqualification, and other safety issues. HR and Personnel representatives may benefit from class discussion.

This class will review the five types of drug and alcohol testing, medical qualification, and other driver responsibilities. Vehicle issues such as pre-trip inspection, licensing, and safe operation will also be covered.

Required (49 CFR Part 40) upon initial assignment and retraining as needed for drivers who hold a Commercial Driver's License (CDL).

Also, suggested for supervisors, Human Resource Officers, and truck/bus mechanics.

Continuing Education Approvals:
 CPWM - 2.0 Government CEU Credits
 Water/Wastewater - 2.0 Safety TCH

CDL: Entry Level Driver Training (ELDT) Train-the-Trainer Program

1.5 hours - This class will prepare an experienced Commercial Driver's License Holder to conduct in-house training to satisfy the mandatory minimum Federal Curricula Requirements for Entry Level Driver Training, upgrade their current license, or add endorsements that were mandated to begin on February 7, 2022.

Attendees will be provided with materials necessary to present an ELDT program to potential Commercial Motor Vehicle License applicants and satisfy the mandatory FMCSA curriculum.

This class is a workshop designed for CDL Entry Level Trainers your agency has selected and will review the resources available to create a training program for your agency. This class does not certify a person to be an instructor. The requirements for an instructor are reviewed in the class or you can review the [MSI Safety Director Bulletin CDL Entry Level Trainer Best Practices](#). It is the responsibility of the employer to select an instructor(s) meeting all the requirements.

CDL: Supervisors' Reasonable Suspicion

2 hours - The Federal Motor Carrier Safety Act requires supervisors of Commercial Motor Vehicle drivers be trained on how to detect and approach a driver suspected of being under the influence of alcohol or controlled substances.

This class will review the requirements of the Federal regulations, indicators of this misuse in the workplace, how to approach a driver, and the documentation needed.

Required (49 CFR Part 40) upon initial assignment and retraining as needed for immediate supervisors of drivers with Commercial Driver's License (CDL).

Also, suggested for department heads and Human Resources/Personnel representatives.

Continuing Education Approvals:
CPWM - 2.0 Management CEU Credits
Water/Wastewater - 1.5 Safety TCH

Chainsaw Safety

1 hour - The OSHA requirements and best practices for using chainsaws on the ground and in a bucket of a truck will be reviewed. Best practices for pole saws are also included in the program.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 1.0 Technical CEU Credit
Water/Wastewater - 1.0 Safety TCH

Chipper Safety

1 hour - Instructors will lead a discussion about the best practices for using a chipper, especially on roadways, to support brush collection or chainsaw operations.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 1.0 Technical CEU Credit
Water/Wastewater - 1.0 Safety TCH

Coaching the Emergency Vehicle Operator (CEVO): Fire, EMS, & Police

Please indicate whether you are requesting CEVO for police officers, firefighters, or ambulance drivers.

4 hours - CEVO programs are customized to the vehicles of each type of agency. The program addresses the unique hazards associated with emergency responses and the defensive measures to be used while operating these vehicles.

The hazards include the use of emergency warning lights and sirens, along with the reactions of other drivers to the warning devices. Proper procedures and measures are presented for dealing with the various situations and conditions encountered.

Recommended upon initial assignment and retraining as needed for police, fire, and emergency medical personnel.

Coaching the Maintenance Vehicle Operator (CMVO)

4 hours - This program addresses the hazards associated with larger maintenance vehicles, along with the safety considerations while operating these vehicles. Discussions cover the larger size and weight of the vehicles, traveling at slow speeds, and frequent stopping.

Recommended upon initial assignment and retraining as needed for personnel who operate large maintenance vehicles such sweepers, dump trucks, backhoes, and front-end loaders.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
CPWM - 2.0 Management CEU Credits

Coaching the School Bus Driver

4 hours - Coaching The School Bus Driver encourages drivers to analyze and discuss safe driving issues, capitalizing and building on their driving experience.

The program specifically focuses on defensive driving techniques related to school bus drivers.

Recommended upon initial assignment and retraining as needed for personnel who drive school buses.

Confined Space Entry

3 hours - This class is for workers who enter or work as attendants during permit-required confined space entries and supervisors of those employees. This educational session will review the OSHA standards that impact typical confined space entries. Discussion includes the definition of confined spaces, a thorough review and evaluation of hazards, personal protective equipment, entry procedures, entry equipment and completion of an entry permit. This class may not satisfy all the required training requirements of OSHA 1910.146.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment, a new hazard is introduced into the workplace, or performance deficiencies are observed. In addition, required annual in-house **Confined Space Demonstration** and Confined Space Rescue if contracted with a fire department or outside rescue contractor.

Continuing Education Approvals:
CPWM - 3.0 Technical CEU Credits,
Water/Wastewater - 3.0 Safety TCH

Dealing with Difficult People & De-Escalation

1.5 hours - This training program examines some of the challenges public sector employees face when dealing with difficult people in various settings. The program includes enhancing vital communication and listening skills, basic steps and techniques to resolve conflicts, and how to maintain a safe working environment while maintaining your equilibrium.

Recommended upon initial assignment and retraining as needed for personnel who deal with the public.

Continuing Education Approvals: CEU'S:
CMFO/CCFO - 1.0 Office Mgmt & Ancillary Subjects;
1.0 Ethics
Tax Collector - 1.0 General Secondary Duties; 1.0 Ethics
CPWM.1.0 - Management
RMC 1.0 - Professional Development
QPA 1.0 - Office Admin/General Duties
Water/Wastewater - 1.0 Safety TCH

Designated Employer Representative (DER)

6 hours (5 hours with 1 hour lunch) - The U.S. Department of Transportation requires employers of CDL holders to designate one or more Designated Employer Representatives (DER). This workbook-driven Zoom meeting will cover only the programs of Federal Motor Carrier Safety Administration's (FMSCA) mandatory drug and alcohol testing, Drug and Alcohol Clearinghouse, the responsibilities of the employer, the DER, third-party administrators, Substance Abuse Professional (SAP), the Medical Review Officer (MRO), and the CDL driver. Students are required to register individually and have their own devices with cameras & microphones.

Recommended upon initial assignment and retraining as needed for individuals assigned the role of DER.

Continuing Education Approvals:
CPWM 5.0 - Management
RMC 5.0 - Professional Development
Water/Wastewater - 5.0 Safety TCH

Driving Safety Awareness

1.5 hours - This class is directed at employees who drive cars or light trucks on behalf of an employer. The tremendous loss potential of motor vehicle accidents is explained including property damage, auto liability and employee injury.

Topics include hydroplaning, the effects of excessive speed, and inclement weather. Distracted driving, the effects of fatigue and alcohol on driver performance and the practice of defensive driving are discussed.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 1.0 Technical CEU Credit
Water/Wastewater - 1.0 Safety TCH

Employee Conduct & Violence Prevention in the Workplace

1.5 hours - This course primarily addresses violence in the workplace and steps that can be taken by employees to promote a safe work environment. Topics discussed include the four types of workplace violence, how to recognize the warning signs of potential violence, and coping and de-escalation strategies. Recent domestic violence legislation is also discussed. The Department of Homeland Security's Active Shooter video and active shooter strategies are a component of this course.

Recommended upon initial assignment and retraining as needed The course is excellent training for those who deal with the public.

Continuing Education Approvals:
CPWM - 1.5 Ethics CEU Credits
RMC - 1.5 Ethics CEU Credits
CTC - 1.5 Ethics CEU Credits
CMFO/CCFO - 1.5 Ethics CEU Credits
QPA - 1.5 Ethics CEU Credits
Water/Wastewater - 1.5 Safety TCH

Ethical Decision Making

2.5 hours - The purpose of this course is to recognize the need to make ethical decisions. To understand the challenges of this process and to create an ethical work environment that promotes public and employee trust. Ethical decisions promote integrity and professionalism. At the end of the course, personnel will be able to:

- Recognize and understand how ethical decision making can affect the reputation of the municipality
- Develop an understanding of “why” ethics are needed and how they can provide strong policy guidance to employees when interacting with clients and elected officials
- Develop an understanding of issues, areas of risk, and practicing ethical decision making when responding to these challenges

Recommended upon initial assignment and retraining as needed.

Continuing Education Approvals:
 CMFO/CCFO – 1.0 Office Management /Ancillary Subjects, 1.5 Ethics CEU Credits
 CTC – 1.0 General/Secondary, 1.5 Ethics CEU Credits
 CPWM – 1.0 Management, 1.5 Ethics CEU Credits
 RMC – 1.0 Professional Development, 1.5 Ethics CEU Credits
 QPA – 1.0 Office Admin/General Duties, 1.5 Ethics CEU Credits

Ethics for NJ Local Government Employees

2 hours - This course is designed to inform and update local government officials and employees in New Jersey on their responsibilities and the law’s status and legal requirements under the NJ Local Government Ethics Act, State regulations, and case law.

Recommended upon initial assignment and retraining as needed.

Continuing Education Approvals:
 CPWM - 2.0 Ethics CEU Credits
 RMC - 2.0 Ethics or Professional Development CEU Credits
 CMFO/CCFO - 2.0 Ethics CEU Credits
 CTC - 2.0 Ethics CEU Credits
 QPA - 2.0 Ethics CEU Credits

Excavation, Trenching, & Shoring Awareness

1.5 hours - This course reviews the hazards and control measures associated with excavations and trenches. This course is designed for employees working in and around trenches and excavations.

Note: Management personnel should attend the 4-hour MSI LIVE course.

Required upon initial assignment and recommended retaining every 3 years or if new equipment or procedures are introduced, or if performance deficiencies are observed.

Continuing Education Approvals:
 CPWM - 1.0 Technical CEU Credits

Excavation, Trenching, & Shoring

4 hours - The types and hazards of excavation and trenches will be reviewed. Topics include an employer assigned Competent Person, soil analysis and the types and characteristics of soil. Equipment and protective systems such as trench boxes and built-in-place shoring will be discussed. This standard applies to all open excavations made in the earth's surface, including trenches that create a hazard to near-by workers.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
CPWM - 2.0 Management CEU Credits
Water/Wastewater - 4.0 Safety TCH

Fall Protection Awareness

2 hours - This course discusses where fall protection is needed and presents the different options for safeguarding workers. The focus is on specific fall hazards in common operations and how employees should protect themselves from falls. The course emphasizes rules for working safely at heights and various types of fall protection systems.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
Water/Wastewater - 2.0. Safety TCH

Fast Track to Safety

4 hours - The course is designed to cover both regulatory and claim-driven topics to help mitigate injuries and accidents in the workplace. The course will cover Lockout/Tagout (Control of Hazardous Energy), Personal Protective Equipment, Ladder Safety, and Severe Weather Best Practices. Participants must attend all 4 hours to receive a certificate of completion.

Please refer to the individual topic in the catalog for retraining requirements and recommendations.

Continuing Education Approvals:
CPWM - 4.0 Technical CEU Credits
Water/Wastewater - 4.0 Safety TCH

Fire Extinguisher Safety

1 hour - Employers who designate employees to fight small incipient fires must provide fire extinguisher training. Topics include matching the fire extinguishers to the 5 classes of fires, the limitations of fire extinguishers, and the proper use and inspection of extinguishers.

Required upon initial assignment and annual refresher training. For employees who have been designated by the employer to use a fire extinguisher.

Continuing Education Approvals:
CPWM - 1.0 Technical CEU Credits
Water/Wastewater - 1.0 Safety TCH
CRP - 1.0 Classroom Credits

Fire Safety

1 hour - This class discusses the fire triangle as a visual representation of control measures to prevent fires. This class will also cover workers' responses to fire and other workplace emergencies. Employers will need to explain safeguards specific to the individual workplaces.

Required initial training for all employees on their fire prevention responsibilities and their duties under the Emergency Action Standard. The employer can determine the training frequency to meet the knowledge of the employer's Emergency Action Plan (EAP) and Fire Prevention Plan (FPP) thereafter.

Continuing Education Approvals:
CPWM - 0.5 Technical CEU Credit
CPWM - 0.5 Management CEU Credit
Water/Wastewater - 1.0 Safety TCH

First Responders: Autism Awareness

1.5 hours - Attendees are provided with an introduction to Autism and other developmental disabilities. Law Enforcement Officers, Firefighters, and EMS Personnel will learn what Autism is and how to handle calls for service that involve people with Autism and other developmental disabilities, such as but not limited to Autism, Asperges Syndrome, Rhett Syndrome, Fragile X, ADD, and ADHD.

Recommended for all First Responders, Police, Fire and EMS.

First Responders: Traffic Incident Management

4 hours - This training provides Law Enforcement Officers, Firefighters, and EMS personnel quick clearance techniques and practices that can be used in various situations. First Responders will gain a basic level of understanding in traffic incident management and the skills needed to comply with state and federal guidelines to reduce traffic congestion and secondary crashes. Understanding and implementing an effective Traffic Incident Management System can reduce the number of first responders struck and killed by vehicles while on the scene of emergency incidents.

Recommended for all First Responders, Police, Fire and EMS.

Forklift Train-the-Trainer

6 hours - Employers must train and certify the performance of new operators of forklifts. Re-certification of skills is required every 3 years. This class will prepare an employer's experienced and qualified forklift operator to conduct in-house training and evaluations for forklift operators. Attendees will be provided with materials necessary to run a class and certify skill performance.

Host location must provide forklift in good operating condition and space for challenge course. Visiting evaluators cannot be certified on host town's vehicles.

Required upon initial assignment as an employer evaluator.

Continuing Education Approvals:
CPWM - 6.0 Technical CEU Credits
CPWM - 6.0 Management CEU Credits
Water/Wastewater - 6.0 Safety TCH

Harassment in Volunteer Organizations

1.5 hours - This course is designed for supervisors and staff who volunteer their time serving in volunteer organizations in their communities such as volunteer fire companies and volunteer EMS squads. The course includes a review of current harassment statistics in volunteer organizations, new challenges facing volunteer organizations, the root causes of harassment, self-assessment of biases, the difference between quid pro quo and hostile work environment. The course also reviews federal and state laws addressing harassment and the application of the laws to volunteers, national and New Jersey cases involving harassment in volunteer organizations, the importance of creating a zero-tolerance policy in your organization, the model policy against harassment (for both county and municipal volunteer agencies) and important takeaways.

Recommended for supervisors and staff who volunteer for organizations in their communities such as volunteer fire companies and volunteer EMS squads.

Harassment in the Workplace for Elected Officials, Managers, & Supervisors

2 hours - This course is designed for Managers, Supervisors, and Elected Officials. The course includes a review of the current harassment in the workplace statistics, new challenges faced by supervisors and elected officials in the areas of harassment and hostile work environment claims and a review of the New Jersey State laws and regulations designed to protect employees. The program also includes a discussion of case law and important court decisions, fee shifting, the root cause of harassment, as well as a description and discussion of Quid Pro Quo harassment and the creation of a Hostile Work Environment. The Model Anti-Harassment policy developed by the NJMEL, and best practices for public employers to create a zero-tolerance culture of safety for employees are also discussed.

Recommended for elected official supervisors, managers, and leaders of all departments.

Continuing Education Approvals:
 CMFO/CCFO – 2.0 Ethics CEU Credits
 CTC - 2.0 Ethics CEU Credits
 CPWM - 2.0 Ethics CEU Credits
 RMC - 2.0 Ethics CEU Credits
 QPA - 2.0 Ethics CEU Credits
 Water/Wastewater - 2.0 Technical TCH

Hazard Communication/NJ Right to Know

1.5 hours - This course will meet the general training requirements for RTK, HazCom and GHS. Content includes understanding labels, using safety data sheets and basic chemical terminology. The rights and responsibilities of employees are also reviewed.

Employers will need to explain safeguards specific to the individual work places.

Required upon initial assignment and biennial refresher training.

Continuing Education Approvals:
 CPWM - 1.0 Technical CEU Credits
 CPWM - 1.0 Governmental CEU Credits
 Water/Wastewater - 1.5 Safety TCH

HazMat Awareness with Hazard Communication/NJ Right to Know

3 hours - This is a chemical safety course for employees who work with hazardous chemicals in their work place (HazCom), and may also discover or respond to chemical emergencies outside of their workplace (HazMat).

This course reviews hazardous substances, the risks associated with them in the workplace and at an incident. Training will cover recognition and identification of hazardous substances in an emergency, the role of the first responder, & HazCom/ GHS/Right to Know rules.

Required upon initial assignment and annual refresher training.

Continuing Education Approvals:
 CPWM - 3.0 Technical CEU Credits
 Water/Wastewater - 3.0 Safety TCH

Hearing Conservation

1 hour - This class focuses on the training requirements for employees who are enrolled in the employer's Hearing Conservation Program, but is appropriate for any employee exposed to high levels of noise in the workplace. Discussions include hazardous levels of noise, the benefits of various hearing protective devices, and the OSHA Hearing Protection Standard.

Required upon initial assignment and annual refresher training.

Continuing Education Approvals:
CPWM - 1.0 Government CEU Credits
CPWM - 1.0 Technical CEU Credit
Water/Wastewater - 1.0 Safety TCH

Heavy Equipment Safety

2 hours - This program offers basic safety procedures and information that applies to working with any of the heavy equipment commonly used in the workplace. The information provided in this training should be considered as the basis for the other equipment-specific training being offered and primarily designed for individuals working around heavy equipment.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
Water/Wastewater - 2.0 Safety TCH

Hoists, Cranes, & Rigging

2 hours - Moving heavy objects requires knowledge of hoisting and rigging. This session will cover DOT regulations on hoist equipment, sling types, and equipment inspection. Basic rigging techniques will be discussed with emphasis on operations such as moving pipe, moving road plates and lifting large or bulky equipment such as pumps or hydrants.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
Water/Wastewater - 2.0 Safety TCH

Housing Authority Safety & Regulatory Awareness

3.5 hours - This training is an all-inclusive program for custodial and maintenance personnel. The program covers NJ PEOSH regulatory requirements and best practices. Topics covered include Asbestos, Lead, Silica, Back Safety & Material Handling, Bloodborne Pathogens, Confined Space Awareness, Control of Hazardous Energy (Lockout/Tagout), Fire Extinguisher, Fire Safety, Emergency Action Plans, Hazard Communication with GHS & NJ Right to Know, Ladder Safety, Lawn Maintenance Safety, Personal Protective Equipment (PPE), Snow Removal Safety, and Walking/Working Surfaces. Additional Housing Authority best practices covered include Wellness Checks, DOA, Crime Scenes, Vacant Apartments, and Reporting Hazard Conditions.

Required upon initial assignment and annual refresher training.

Housing Authority Executive Directors: What You Need to Know

1.5 hours - A regulatory and safety overview of responsibilities of the employer to the employees and best practices to create and implement a positive safety culture and limit liability exposure to the authority, employees, and residents.

Recommended for Executive Directors upon initial assignment and retraining as needed.

Implicit Bias in the Workplace

1.5 hours - Participants will develop an understanding of how implicit bias impacts the work environment. Individual stereotypes and unconscious beliefs can discourage employee participation in solving problems, thwart imagination, and lead to a reduction in organizational productivity. Additionally, when left unmanaged, such biases create a toxic work environment that may become unsafe while also fostering workplace discrimination allegations.

Recommended upon initial assignment and retraining as needed for General Employees, Managers, Organization Leaders, and Human Resource Professionals. This course is not intended to serve as Implicit Bias Training for police officers.
Continuing Education Approvals:
CPWM - 1.5 Ethics CEU Credits
RMC - 1.5 Ethics CEU Credits
CMFO/CCFO - 1.5 Ethics CEU Credits
CTC - 1.5 Ethics CEU Credits
QPA - 1.5 Ethics CEU Credits

Indoor Air Quality Designated Person

1 hour - The NJ Indoor Air Quality (IAQ) standard requires that employers designate and train a staff member to act as the Designated Person. This training is designed to satisfy this requirement.

Required upon the initial assignment for your agency's IAQ Designated Person.

Continuing Education Approvals:
CMFO/CCFO - 1.0 Office Management /Ancillary Subjects CEU Credits
CTC - 1.0 General/Secondary CEU Credits
CPWM - 1.0 Management CEU Credits
RMC - 1.0 Professional Development CEU Credits
QPA - 1.0 Office Admin/General Duties CEU Credits

Introduction to Communication Skills

2 hours - We communicate with each other every day, but in the workplace social interactions can be strained and cause conflict due to both personal and workplace pressures. This course will help identify key communication skills of speaking and listening, and how to effectively use these tools to develop a greater understanding with your employees and improve workplace productivity.

Recommended for supervisors, managers, and leaders of all departments.

Continuing Education Approvals:
CPWM - 2.0 Management CEU Credits
RMC - 2.0 Professional Development CEU Credits
CTC - 2.0 General CEU Credits
CMFO/CCFO - 2.0 Office Mgmt. & Ancillary Subjects

Introduction to Management Skills

2 hours - Leading and motivating people effectively while achieving organizational goals is not an easy job. This course will address the role of the supervisor and provide practical information and tools that can be used to build stronger teams, increase self-awareness, and understand your management style.

Recommended for new or aspiring managers of all public entity departments.

Continuing Education Approvals:
 CPWM - 2.0 Management CEU Credits
 RMC - 2.0 Professional Development CEU Credits
 CTC - 2.0 General CEU Credits
 CMFO/CCFO - 2.0 Office Mgmt. & Ancillary Subjects

Introduction to Understanding Conflict

2 hours - The workplace is constantly changing, and in times of stress it can be more prone to conflicts both among employees and between employees and managers. This course will explore a better understanding of conflict in the workplace. Students will discuss proven techniques for classifying and resolving conflict in the organization, while creating a more positive work environment.

Recommended for new or aspiring managers of all public entity departments.

Continuing Education Approvals:
 CPWM - 2.0 Management CEU Credits
 RMC - 2.0 Professional Development CEU Credits
 CTC - 2.0 General CEU Credits
 CMFO/CCFO - 2.0 Office Mgmt. & Ancillary Subjects

Jetter/Vacuum Safety Awareness

2 hours - The general hazards of working in and around wastewater and sewage will be reviewed. The hazards created by operating vacuum and jetting equipment will be discussed, as well as the safety considerations for each.

Employers will need to explain safeguards specific to their individual work places.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
 CPWM - 2.0 Technical CEU Credits
 Water/Wastewater - 2.0 Safety TCH

Ladder Safety/ Walking & Working Surfaces

2 hours - The objectives of the course are to familiarize participants with OSHA walking/working surface requirements. Requirements include how to safeguard openings and slip-fall prevention from walking areas such as stairs and skylights. The course shows the various types of ladders and scaffolds, and how to use them safely.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
Water/Wastewater - 2.0. Safety TCH

Law Enforcement: Below 100

3.5 hours - The Below 100 Mission is to influence law enforcement culture by providing innovative training and awareness, through presentations, social media, and webinars on identifying the leading causes and current trends in preventable line of duty deaths and injuries. The 5 TENETS of the Program:

- Wear Your Belt
- WIN - What's Important Now?
- Wear Your Vest
- Remember, Complacency Kills!
- Watch Your Speed

Recommended for all Police Personnel.

Law Enforcement: Career Survival for First-Line Supervisors

3.5 hours - The "First-Line Supervisor" is one of the most important and challenging assignments an employee can be tasked with during their career. They are the first line personnel who turn policy into action. They are required to provide leadership at all times, and their personnel will look for guidance and support from them during critical incidents. Making good decisions is crucial, and the First-Line Supervisor needs to understand the importance of following current case law, agency rules, and policies to reduce liability and career failure.

Recommended for First-Line Supervisors.

Law Enforcement: Career Survival for Police Officers

3.5 hours - A career in law enforcement is a labor-intensive profession that requires personnel to understand the risks that are associated with enforcing the law and abiding by the agency's rules and regulations. New Jersey is one of the most plaintiff-friendly states, and liability claims can negatively affect the agency's resources and reputation. The "Career Survival for Police Officers" training program was designed to supplement academy and field training programs for operational personnel. The training program identifies and encourages discussion on many of the personal and legal challenges police officers are confronted with on a daily basis.

Recommended for First-Line Police Personnel.

Law Enforcement: Training Program for Front-Line Supervisors

4 days - The Police Front Line Supervisor course is designed to assist our clients with preparing officers for the challenges of leading and managing police personnel. This four-day course includes training topics on leadership, wellness, mentorship, dealing with difficult employees, decision making, and responding to critical incidents. First-line supervisors are responsible for turning policy into training, their ability to make good decisions can affect personal and agency reputation. Students are taught the importance of coaching, counseling, and mentoring their personnel for long-term success.

Recommended for Police, First Line Supervisors, Lieutenants, Sergeants and Officers in Charge.

Law Enforcement: Training Program for Staff Officers

3 days - The Police Staff Officer course is designed to assist our clients with preparing for the challenges of leading and managing a police department. This three-day course includes training topics in leadership, risk management, ethics, decision-making, budgeting, and policy implementation.

Recommended for Police Staff Officers, Sergeants, Lieutenants, Captains, and Deputy Chiefs who are responsible for administrative leadership or may be in the future. This course builds upon our 4-Day Training Program for Front Line Supervisors, but completion of that course is not required prior to attending this course.

Law Enforcement: Understanding Cannabis: A Must For Every Agencies Officer Safety & Wellness Program

1.5 hours - This presentation will review the negative consequences and impacts associated with the increasing use of cannabis in our society. Law Enforcement professionals must be aware of the many risks of cannabis to help them make better-informed decisions to implement and enhance their safety and wellness programs.

Recommended for All Police Officers, Supervisors, and Command Personnel.

Law Enforcement: Use of Force - Body Worn Camera Reviews

4 hours - This course is designed to assist personnel tasked with reviewing body-worn camera videos involving the Use of Force. Students will understand the standard of force under the Graham factors. Identify red flag alerts for force incidents. Understand how to conduct and systematically review a Use of Force Incident. Write an effective report describing the who, what, where, why, when, how, and what happened based on the subject officer's perspective, training, and experience.

Recommended upon the assignment of a police officer who is tasked with the responsibility of reviewing body-worn camera footage.

Law Enforcement: Violence Prevention & Risk Considerations for Law Enforcement Officers when Interacting with Mental Health Consumers

1.5 hours - Police Officers responding to incidents involving mental health consumers and mental health professionals working with law enforcement agencies face unique challenges. Officers and mental health professionals must take the necessary steps to achieve a working knowledge of the Extreme Risk Protection Order Act of 2018, the potential ramifications of the 988 Suicide and Crisis Hotline, and the required responsibilities when dealing with a person incapacitated or intoxicated. When such professionals fail to engage in ongoing self-improvement to better understand these critical areas, they face many risks. Specific case studies will be discussed where the opportunity to identify “red flags” that may have prevented mass violence were missed. Officers, Supervisors, and Police Command Staff Members will learn valuable information that may protect persons in crisis, their officers, their communities, and themselves.

Recommended for any law enforcement officer who may respond to incidents involving a person experiencing a mental health crisis. This course is also recommended for Chiefs of Police, Supervisors, and mental health professionals working with police agencies.

Law Enforcement: Work Zone Initial Training

4 hours -This program serves as an initial course for current New Jersey law enforcement officers who have not previously completed a Work Zone Safety Course. In their line of duty, officers often find themselves assisting in setting up or operating at work zones, DWI checkpoints, emergency scenes, and special events that impact highway traffic. It is crucial for officers to possess a comprehensive understanding of work zone safety compliance as per the MUTCD and NJDOT standards. The program addresses enforcement protocols and legal obligations, as well as the inherent risks these operations pose to police personnel, highway workers, and the motoring public on a daily basis.

Recommended for New Jersey Law Enforcement Officers who have not previously completed the initial Work Zone Safety Course.

Law Enforcement: Work Zone Refresher Training

2 hours - The Work Zone Safety Program is being offered by certified instructors that have completed the Rutgers CAIT Train the Trainer Program. This course is being offered as a refresher to current New Jersey law enforcement officers who have previously completed a Work Zone Safety Course. On many occasions, officers are required to assist with setting up or working at work zones, safety and DWI checkpoints, emergency scenes, and special events impacting the highway. Officers need to have an understanding of work zone safety compliance under the MUTCD and NJDOT standards. Enforcement and legal responsibilities are identified along with the risks that these operations expose police personnel, highway workers, and the driving community to daily.

Recommended for all police personnel who work traffic details.

Leaf Collection Safety

2 hours - A review of the hazards of collecting leaves, including working on roadways, noise, moving machinery, and muscle strains. The class covers various methods of leaf pick-up, including leaf vacuums, claw attachments, and bagged leaf collections. Students will review safeguards for each method.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
Wastewater - 2.0 Safety TCH

Lockout/Tagout (Control of Hazardous Energy)

2 hours - The OSHA standard and the need to identify various types of energy, as well as the need to develop shutdown and lockout procedures for each piece of equipment will be reviewed. Examples of safety measures and the various types of lockout devices will also be discussed. This class will also review the basics of electrical safety and the hazards associated with electrical and other energy sources.

Employers will need to explain safeguards specific to their individual work places.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.
In addition, required in-house annual **Lockout/Tagout Evaluation** for Authorized Employees.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
Water/Wastewater - 2.0 Safety TCH

Mower Safety

1 hour - The safety considerations for using walk-behind and ride-on mowers and tractors will be discussed.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 1.0 Technical CEU Credit
Water/Wastewater - 1.0 Safety TCH

Personal Protective Equipment

2 hours - The OSHA hazard assessment process to identify the hazards associated with each type job will be reviewed to identify the need for PPE, and determine the type of PPE needed. Various types of PPE will be discussed, and how to choose the most appropriate style for protection.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
Water/Wastewater - 2.0 Safety TCH

Playground Safety Inspections

2 hours - This class provides attendees with a survey of the playground environment, types of injuries, the nomenclature of the individual pieces of equipment and the application of the inspection criteria. Photos will illustrate the concerns or provide illustration of the criteria. Includes a brief description of the test kit tools and recommended action plan for compliance with NJ playground regulations.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
Park and Rec Professionals - 0.2 CEU Credits

The Power of Collaboration

3 hours - The course provides risk management tools and best practices for local government employees and officials (municipal and county). It is recommended for elected officials, administrators, department heads, and employees who serve as fund commissioners in a joint insurance fund or as Safety Coordinators.

Recommended upon initial assignment.

Continuing Education Approvals:
CMFO/CCFO - 3.0 Office Management /Ancillary Subjects CEU Credits
CTC - 3.0 General/Secondary CEU Credits
CPWM - 3.0 Management CEU Credits
RMC - 3.0 Professional Development CEU Credits
QPA - 3.0 Office Admin/General Duties CEU Credits

Practical Leadership - 21 Irrefutable Laws

3 hours - Leadership is about influence and understanding what motivates people. There are numerous programs that study leadership principles, but this program develops your ability to practice leadership strategies on a day-to-day basis. The 21 Irrefutable Laws of Leadership is the cornerstone of this program and the materials provided will help with the practical application of leading and motivating personnel in your organization.

Recommended upon initial assignment and retraining as needed.

Continuing Education Approvals:
 CMFO/CCFO - 3.0 Office Management /Ancillary Subjects CEU Credits
 CTC - 3.0 General/Secondary CEU Credits
 CPWM - 3.0 Management CEU Credits
 RMC - 3.0 Professional Development CEU Credits
 QPA - 3.0 Office Admin/General Duties CEU Credits

Preparing for First Amendment Audits

2 hours - First Amendment Audit groups claim to be a social movement that takes it upon themselves to conduct audits of government entities to promote transparency and open government. Representatives of the groups will show up at government facilities, video record the parking lot, and the facilities operations. On some occasions, they will question employees, asking for their names and position. They may ask about accessing official government records. When public employees ask questions, the attitude and demeanor of some of these people can be unnerving, annoying, flippant, aggressive, and on occasion, they may use foul and abusive language. Unfortunately, many of the audits may become confrontational in nature. The purpose of this course is to prepare public employees for these types of audits.

Recommended for Fund Commissioners, Mayors, Business Administrators, Elected Leaders, Chiefs of Police, Police Command Personnel Police Officers, Clerks, and Administrative Personnel.

Continuing Education Approvals:
 CPWM - 1.0 Government, 1.0 Ethics CEU Credits
 RMC - 1.0 Professional Development, 1.0 Ethics CEU Credits
 CMFO/CCFO - 1.0 Office Management & Ancillary Subjects, 1.0 Ethics CEU Credits
 CTC - 1.0 General/ Secondary, 1.0 Ethics CEU Credits
 QPA - 1.0 Office Admin /General Duties, 1.0 Ethics CEU Credits

Productive Meeting Best Practices

1.5 hours - Today's organizations hold many meetings to share information, coordinate activities or goals, and make decisions. The class will discuss best practices for holding in-person, virtual, and hybrid meetings that get things done. Meeting leaders and attendees will benefit from the content of the class.

Recommended upon initial assignment.

Continuing Education Approvals:
 CMFO/CCFO - 1.5 Office Management /Ancillary Subjects CEU Credits
 CTC - 1.5 General/Secondary CEU Credits
 CPWM - 1.5 Management CEU Credits
 RMC - 1.5 Professional Development CEU Credits
 QPA - 1.5 Office Admin/General Duties CEU Credits

Protecting Children from Abuse In New Jersey Local Government Programs

1.5 hours - This course discusses child abuse and the responsibilities of the local government to protect children.

Recommended initially for elected officials, supervisors, managers, and leaders of all departments.

Continuing Education Approvals:

CPWM - 1.0 Government, 1.0 Ethics CEU Credits

RMC - 1.0 Professional Development, 1.0 Ethics CEU Credits

CMFO/CCFO - 1.0 Office Management & Ancillary Subjects, 1.0 Ethics CEU Credits

CTC - 1.0 General/ Secondary, 1.0 Ethics CEU Credits

QPA - 1.0 Office Admin /General Duties, 1.0 Ethics CEU Credits

Public Employers: What You Need to Know

1.5 hours - A regulatory and safety overview of responsibilities of the employer to the employees and best practices to create and implement a positive safety culture and limit liability exposure to your agency and your employees.

Recommended for Executive Directors, Municipal Administrators and JIF Fund Commissioners upon initial assignment and retraining as needed.

Continuing Education Approvals:

CMFO/CCFO - 1.5 Office Management /Ancillary Subjects CEU Credits

CTC - 1.5 General/Secondary CEU Credits

CPWM - 1.5 Management CEU Credits

RMC - 1.5 Professional Development CEU Credits

QPA - 1.5 Office Admin/General Duties CEU Credits

Public Works & Utility: Safety & Regulatory Awareness

4 hours - This class provides students with a discussion of the hazards and hazard control tactics associated with working in the Department of Public Works and Utility Authorities. The core class covers the fundamentals of Machinery, Tools, and Equipment, Back Care and Safe Lifting, Slips and Falls, HazCom, Personal Protective Equipment, Fire Safety, and Blood Borne Pathogens. The course is intended as a refresher and additional classes may be needed based on their job description, please reach out to your Risk Control Consultant to discuss if needed.

Required upon initial assignment and recommended annual refresher training.

Continuing Education Approvals:

CPWM - 3.5 Management CEU Credits

Water/Wastewater - 3.5 Safety TCH

Sanitation & Recycling Safety

2 hours - This course will discuss various topics relating to Sanitation Safety for solid waste and recyclable collection crews including the review of appropriate personal protective equipment, safe operating procedures, proper lifting techniques, proper driving techniques, rider positions, effective route layout and relevant provisions of the MUTCD pertaining to traffic safety.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
CRP - 2.0 Classroom Credits

Schools: Chemical Lab Safety for Science Teachers

1 hour - This program focuses on the exposures to both teachers and students from work in chemistry labs. Topics include a review of chemical safety, available emergency equipment such as showers, appropriate personal protective equipment, effective experiment planning and the vital importance of prudent chemical storage.

Required upon initial assignment and annual refresher training.

Schools: Child Brain Development Considerations for Educators & Law Enforcement

1.5 hours - This course reviews the importance of understanding child brain development, especially regarding adolescent decision-making, school-related threats, discipline, student suspension, and delinquent activity. Participants will learn essential considerations concerning child brain development and skills to help appropriately speak with children during this sometimes fragile developmental period. This course is taught by a Licensed Social Worker who is a former teacher, school social worker, and police department social worker.

Recommended for Teachers, custodial staff, bus drivers, cafeteria staff, after-school and summer program staff, school administrators, guidance counselors, school nurses, every member of the school start assessment team, and police officers.

Schools: Human Trafficking & Sextortion: Impacting Our Children & Schools

1.5 hours - This course addresses the growing concern of human trafficking and sextortion amongst youth. Human trafficking is most often much different than what is depicted on television and can be happening in plain sight unknowingly to parents and educators. The proliferation of cell phone use amongst young people and the sometimes normalization of exchanging nude photos has dramatically increased sextortion incidents. Such incidents can traumatize victims for decades, cause significant mental trauma, and even lead to suicide.

Recommended for Teachers, police officers, school administrators, school nurses, bus drivers, cafeteria staff, guidance counselors, school safety specialists, and every member of the school threat assessment team. This course is taught by a member of our Law Enforcement Team and a Licensed Social Worker who is a former teacher, school social worker, and police department social worker.

Schools: Memorandum of Understanding Risk Considerations for Education & Law Enforcement Professionals

1.5 hours - This course provides an overview of the importance of educators and law enforcement leaders thoroughly reviewing the Uniform State Memorandum of Agreement Between Education and Law Enforcement (MOA). When the school Superintendent and Chief of Police sign the MOA, they must be aware of the many actions they pledged to perform to prevent school violence. Crime reporting considerations, notifications to the school principal, bullying incidents, and whistleblower risk mitigation actions will be discussed.

Recommended for School district superintendents, board of education members, chiefs of police, teachers, school safety specialists, school resource officers, every member of the school threat assessment team, and police supervisors overseeing school resource officers or officers assigned to school threat assessment teams.

School Safety & Regulatory Awareness

3 hours - This training is an all-inclusive program for custodial and maintenance personnel. The program covers NJ PEOSH regulatory requirements and best practices. Topics covered include Asbestos, Lead, Silica, Back Safety & Material Handling, Bloodborne Pathogens, Confined Space Awareness, Control of Hazardous Energy (Lockout/Tagout), Fire Extinguisher, Fire Safety, Emergency Action Plans, Hazard Communication with GHS & NJ Right to Know, Ladder Safety, Lawn Maintenance Safety, Personal Protective Equipment (PPE), Snow Removal Safety, and Walking/Working Surfaces.

Required upon initial assignment and recommended annual refresher training.

Continuing Education Approvals:
CPWM - 3.0 Technical CEU Credits
Water/Wastewater - 3.0 Safety TCH

Schools: School Threat Assessment Considerations for Education & Law Enforcement Professionals

1.5 hours - This course provides an overview of essential considerations for education and law enforcement professionals in light of New Jersey's new school threat assessment team mandates. The most effective threat assessment process encompasses an upstream approach to violence prevention involving identifying early warning signs such as animal abuse, youth trauma, bullying, and more. Such knowledge is critical to identifying students of concern, creating a more robust and positive school climate, and keeping students and staff safe.

Recommended for Teachers, school administrators, school safety specialists, school nurses, school resource officers, guidance counselors, every member of the school threat assessment team, police supervisors overseeing school resource officers, or officers assigned to the school threat assessment teams.

Schools: Understanding Cannabis Effects for Educators

1.5 hours - This course will review the negative consequences and impacts associated with the increasing usage of cannabis in our society, especially among our youth. Teachers, faculty, administration, and all education professionals must be aware of the many risks of cannabis to help them make better-informed decisions to implement and enhance their safety and wellness programs in their schools. A brief review of the importance of the cannabinergic system is discussed, along with the significant impact of the commercialization of high-potency THC on the human body and mind, especially our youth. Higher potency THC increases the risk for the development of cannabis use disorder (CUD) and other psychological/mental health problems. Additional problematic cannabis use outcomes include cannabis hyperemesis syndrome, cardiovascular complications, increased frequency of sustaining injury, and increased risks of developing testicular cancer and causing pediatric cancers/other chromosomal changes in children of cannabis users. It is well documented that students and young adults experience high rates of anxiety, depression, psychosis, and other significant mental health disorders, especially after the COVID pandemic.

Recommended for Teachers, school administrators, mental health professionals, school social workers, substance abuse coordinators, guidance counselors, school nurses, school resource officers, and all school staff.

Shop & Tool Safety

1 hour - The OSHA standard relating to machine guarding will be reviewed. The emphasis of the class is on the safe use of common hand and power tools, ranging from chisels to circular saws to jack hammers.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 1.0 Technical CEU Credit
Water/Wastewater - 1.0 Safety TCH

Snow Removal Safety

2 hours - The hazards of icy road surfaces, low visibility and objects being obstructed by snow can create a hazardous situation for the operators of snow plows.

This program will review the hazards associated with the operation of snowplows, snow blowers and shoveling snow. Proper planning and safety measures are presented in this program.

Required upon initial assignment and retaining every 3 years or if using new equipment.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
Water/Wastewater - 2.0 Safety TCH

Understanding Cannabis: Integral To Injury Prevention & Employee Wellness

1.5 hours - This presentation reviews the consequences and negative impacts associated with the increasing prevalence and use of cannabis in our society. Every employer and every employee must be aware of the multiple risks of cannabis to help them make better-informed decisions and to implement and enhance safety and wellness programs.

Recommended for all employees.

Continuing Education Approvals:
CMFO/CCFO - 1.5 Office Management /Ancillary Subjects CEU Credits
CTC - 1.5 General/Secondary CEU Credits
CPWM - 1.5 Management CEU Credits
RMC - 1.5 Professional Development CEU Credits
QPA - 1.5 Office Admin/General Duties CEU Credits
Water/Wastewater - 1.5 Technical TCH

Work Zone: Temporary Traffic Controls

2 hours - This course will discuss the provisions of the Manual on Uniform Traffic Control Devices for Mobile, Short-Term, and Short-Term Stationary work zones on non-highway roadways.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
CPWM - 2.0 Management CEU Credits
Water/Wastewater - 2.0 Safety TCH

Work Zone: Flagger

1 hour - Attendees will review the requirements and best practices for directing traffic through a temporary work zone.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 1.0 Technical CEU Credit
CPWM - 1.0 Management CEU Credit
Water/Wastewater - 1.0 Safety TCH

Work Zone Safety

4 hours - Students will review the requirements of the Manual for Uniform Traffic Devices (MUTCD) and discuss how each of these requirement impacts safety for workers and users of the roadway. Proper set-up and techniques for flagging will also be covered. Students will use real-world situations to discuss proper traffic control measures.

Required upon initial assignment and recommended retaining every 3 years or if using new equipment or if performance deficiencies are observed.

Continuing Education Approvals:
CPWM - 2.0 Technical CEU Credits
CPWM - 2.0 Management CEU Credits
Water/Wastewater - 2.0 Safety TCH